



TENNESSEE REGULATORY AUTHORITY

460 James Robertson Parkway
Nashville, Tennessee 37243
Telephone (615) 741-2904

NOTICE OF WORKSHOPS

DOCKET: 00-00873

IN RE: RULEMAKING AMENDMENTS OF REGULATIONS FOR
TELEPHONE SERVICE PROVIDERS

DATE: January 4, 2001

Pursuant to the Order of the Hearing Officer dated December 15, 2000, the Authority has scheduled three (3) workshops relative to the above-captioned rulemaking for Tuesday, January, 16, 2001, Tuesday, January 30, 2001 and Tuesday, February 20, 2001, at 9:00 am each day, in the Hearing Room on the Ground Floor at 460 James Robertson Parkway, Nashville, TN.

The topics to be covered at each workshop and times for the filing of written comments are as set forth in Appendix A of the Order also attached hereto.

Participants with disabilities who require special accommodations or alternate communications formats should contact the Tennessee Regulatory Authority ADA-EEO/AA Coordinator/Officer, 460 James Robertson Parkway, Nashville, Tennessee 37243-0505, 1-800-342-8359, so that reasonable accommodations can be made.

FOR THE TENNESSEE REGULATORY AUTHORITY:

K. David Waddell, Executive Secretary

cc: Interested Parties

Appendix A

Schedule for Telephone Service Standard Rules Workshop

Written Comments for Workshop 1 January 10, 2001

Workshop date January 16, 2001

Topics covered

1220-4-2-.01	Definitions
1220-4-2-.02	Scope of Regulations
1220-4-2-.03	Records and Reports
1220-4-2-.09	White Page Directories
1220-4-2-.12	Customer Complaints
1220-4-2-.13	Accuracy Requirements
1220-4-2-.15	Prepaid Calling Cards
1220-4-2-.19	Lifeline and Link-up
1220-4-2-.22	Enforcement Provisions

Written Comments for Workshop 2 January 24, 2001

Workshop date January 30, 2001

Topics covered

1220-4-2-.04	Customer Refunds for Service Outages
1220-4-2-.05	Customer Deposits
1220-4-2-.06	Disconnection of Local Service
1220-4-2-.07	Disconnection of Local Service to a Reseller
1220-4-2-.08	Privacy of Customer Information
1220-4-2-.14	Payment for Services

Written Comments for Workshop 3 February 15, 2001

Workshop date February 20, 2001

Topics covered

1220-4-2-.10	Emergency Service Provisioning
1220-4-2-.11	Telephone Construction
1220-4-2-.16	Adequacy of Service
1220-4-2-.17	Basic Obligations for ETCs
1220-4-2-.18	Quality of Service Mechanisms
1220-4-2-.20	Number Conservation
1220-4-2-.21	Toll Free County Wide Calling

Final written comments due by March 7, 2001.